



Owner Disclaimer and Consent form

Client information	
Client Name: Address: Post Code: Contact Telephone Number(s): E-mail:	
Dog's Details	
Name: Sex: Breed: D.O.B:	Insured: Company: Policy Number:

- Owners are obligated to ensure their pet arrives clean and dry for their hydrotherapy and physiotherapy appointments. Patients will be showered before and after their hydrotherapy sessions to reduce the risk of water contamination and any allergic reactions or skin sensitivities.
- Although every effort will be made to dry your dog post-session, it is not always possible in dogs with thicker coats. We suggest that owners bring a drying jacket or towel with them for the car journey home.
- Owners must ensure that their dog is **not fed two hours prior to their hydrotherapy appointment**. This reduces the risk of the patient vomiting in the water, which could pose a contamination risk to other patients visiting the centre. Access to drinking water is encouraged at all times.
- Clients should encourage their dogs to go to the **toilet prior to their appointment** to reduce the risk of dogs urinating or defecating during their sessions. Should your dog defecate on the treadmill, we would need to cancel the rest of the appointments that day for hygiene reasons and so there would be a surcharge.
- On a general basis, **we do not recommend that dogs are exercised intensively the day of their hydrotherapy appointment**. This is a general rule of thumb and varies between individuals. For more information, speak to your veterinary physiotherapist.
- The water is sanitised and maintained using chemicals safe for use around dogs. The water is tested two to three times daily to ensure it is within safe limits.



- By signing this form, you give consent for us to share information with your primary veterinary practice and your pet insurance company. We would request your permission prior to sharing information with any other third parties.
- The physiotherapist(s) maintains the right to refuse treatment in cases of extreme aggression in the interest of patient safety and ethics.
- Owners and animals use the centre's facilities at their own risk. We cannot therefore accept the responsibility for any injury suffered by owners or animals using the water treadmill and any other facilities. We cannot accept any responsibility for any loss or damage to personal belongings in the therapy centre.
- All staff are animal first aid trained, by signing this form you allow our staff to carry out basic first aid treatment if required.
- The Centre holds data on you and your pet for business reasons. This information is stored electronically on SHARC, and our computer database. We will only use your data for the purposes of our services, informing you of appointments and services. Your data will not be shared outside of the Centre. By signing you are choosing to opt in. You can opt out of further contact at any time by contacting us.
- We regularly take pictures of our happy patients and clients to share on social media to promote the benefits of physiotherapy and hydrotherapy. By signing this form, you are happy for us to take pictures during sessions and share them online.

I have read, understood and agree to the above disclaimer, terms and conditions of service and storage of data. I hereby give consent for my animal to undergo treatment with Ratcliffe Referrals Veterinary Physiotherapy and Hydrotherapy.

Signature of Client:

Date: